



## Seesaw FAQ Guide



### [How do parents access Seesaw?](#)

Parents can access their child's learning journey via the 'Seesaw Family' application, or Seesaw website. In order to access the information you must be linked to your child via your email address and QR code. You must ensure the email you use matches the email address held by the school to ensure the Seesaw account is shared with appropriate people. This information will be approved within school.

### [Who can see my child's learning journey?](#)

Any content posted on Seesaw is 'tagged' to individual pupils. Only people linked to that child via an approved email will be able to view the post.

The only exception to this will be when content is posted as part of a group experience. In these instances, all tagged pupils and associated links will be able to view this. More information will be provided regarding this as we approach our launch.

### [How often will updates be posted?](#)

We are hopeful that the use of Seesaw will become fundamental to the learning and teaching experiences within Broxburn Primary School. Initially we anticipate updates will be fortnightly, this will include a mixture of whole class, group and individual updates.

### [Do pupils need to bring their own devices to use Seesaw?](#)

No. We have a number of devices available within the school that will allow pupils to fully engage with the app and any learning experiences that utilise it.

### [Will homework be done through Seesaw?](#)

No. At the moment Seesaw will be used purely for sharing learning journeys. However, there will be more parental consultations in January to review the use of Seesaw and how it might be developed in the future.

# Data Compliance

## [How is the data used by Seesaw?](#)

Seesaw states:

- We never sell your data or student data.
- We never advertise in Seesaw.
- We don't own the content you add to Seesaw.
- Student work is private to the classroom by default.
- We are transparent about our practices and will notify you if things change.
- We are compliant with FERPA, COPPA, GDPR, and the Australian Privacy Act.

## [Where is the data held?](#)

Seesaw is a United States based company, however as the school are purchasing the product we are opting to store our data outside the United States in the United Kingdom. Seesaw are GDPR compliant. For more information go to:

<https://help.seesaw.me/hc/en-us/articles/115005743186-Is-Seesaw-GDPR-compliant->

## [FAQ Continued.](#)

### [What if I don't have a phone or computer to access Seesaw?](#)

Based on ideas proposed within the parent consultation, we will make a computer or laptop available for parental use within the school reception area. Please contact the school office if you would like to use this facility. We would also like to make you aware that computing facilities are available within the local library at Strathbrock for public use. Please contact Strathbrock Partnership Centre for more information.

### [Do I have to give consent for my child's participation?](#)

Yes, all parents will be asked to 'opt-in' or 'opt-out' of the resource. Paper based sharing of learning will be available for those families would choose to 'opt out'

If you have any other questions or queries, please do not hesitate to contact us via the school email address

[wlbrouxburn-ps@westlothian.org.uk](mailto:wlbrouxburn-ps@westlothian.org.uk)

Or by telephone 01506 852018